



GOVERNMENT OF JAMMU & KASHMIR
Department of Rural Development and Panchayati Raj
Civil Secretariat, J&K, Jammu

Subject:- Non-disposal of public grievances/representations received by the Department from the Hon'ble Governor & the Advisors.

CIRCULAR No. 2/1 -RD&PR of 2018

Dated:- 3/12-2018

It has been noted that a large number of public grievances/representations received by the Department through the Hon'ble Governor and the Advisors are pending for disposal in various subordinate offices. It is mandatory to dispose of the grievances in a time bound manner and to convey the action taken report to the higher authorities within a specific time limit but due to the non-seriousness on the part of various offices, the grievances are pending for disposal since long. As such, a serious view has been taken with the instructions to all the concerned to take the matter on priority and furnish the action taken/factual reports of all such cases within a specified time frame. Any negligence on this behalf shall not be tolerated in future. Further, it is enjoined upon all the Controlling Officers to nominate/appoint a nodal officer in their respective offices who shall deal with such matters.

Sd/-

(Sheetal Nanda) IAS

Secretary to the Government

Dated:- 3/12-2018

No. RD&PR/Griev/Misc/01/2018

Copy for information & necessary action to:-

1. Director General Rural Development Department, Jammu.
2. Director Rural Development Department, Kashmir.
3. All the Deputy Commissioners.
4. Director Rural Sanitation, J&K, Jammu.
5. Mission Director, JKSRM, J&K, Jammu.
6. Chief Operation Officer, Umeed/Himayat, J&K, Jammu.
7. CEO SLNA/WMP, J&K, Jammu.
8. All the Assistant Commissioners Development.
9. I/c Website.

(Dr. Udhav Dass) KAS

Deputy Secretary to the Government

Government of Jammu and Kashmir
Directorate of Rural Development Department Kashmir

No:-DRDK/E-Complt/Public/ Grievance/49145-80 dated: 01-01-2019
Copy of the above forwarded to the:-

1. Project Officer, Wage Employment(All)
2. District Panchayat Officer(All)
3. Executive Engineer, REW(All)

for information and immediate compliance.

Divisional Vigilance Officer,
Joint Director (Adm)
Directorate of Rural Dev. Deptt.
Kashmir